



## Safety and behaviour

- 100% of families felt that the children at Ethelred behave well, and any issues with behaviour are handled well.
- 100% of families felt that their child is safe when at Ethelred.

"I am pleased with my child's progress and all that the staff have done to assist her in her development at Ethelred."



## Organisation

- 100% of parents felt that the office staff were helpful.
- 100% of parents felt well informed about special events.
- 100% of families agreed that they fully supported the School Fund.

## Activities for parents

- 50% of parents attended activities at the Children's Centre. The also found that these activities helped them in supporting their child.
- The remaining families didn't attend, as for some of these families there were no Children's Centre activities, due to the Covid-19 pandemic.

"Everything has been great I can't find fault."



Thank you to our families for taking the time to complete the questionnaire and for the feedback. Your comments are analysed and used to further improve our service for you and your children.

Any queries or further comments please speak to Melanie (Head of School).

## Feedback from our parent's questionnaire



"Their commitment, dedication and hard work are the backbone of our institution and play an integral part in shaping the lives of our little ones. The team's effort in creating a nurturing, safe and efficient environment for both the children and the staff is commendable." **Parent**

These are the results from the questionnaire given to parents of all children attending Ethelred in July 2023. Out of 34 families 4 questionnaires were returned. These were sent electronically and on paper.

1 child = 25%



“Thank you for your exceptional service and dedication.”

## Starting at Ethelred

- 50% of parents attended the stay and play sessions prior to their child starting and felt that this session helped their child settle into the nursery.
- 100% of parents agreed that the information they received about Ethelred was helpful.
- 100% of parents felt that the home/school visit was useful and informative, that it helped them and their child form a relationship with the key person and that the settling in process met the needs of their child.

“What sets her apart is not only her expertise but also her genuine warmth and attentiveness. She consistently kept me informed about my child's progress, readily listening to any concerns or suggestions I had.”



“Moreover, their warm and welcoming demeanour makes them the first point of contact for parents and visitors, setting a positive tone for the whole nursery. They always go above and beyond to ensure everyone's needs are met, making our nursery a better place each day. “

## My child's learning

- 100% of families agreed that the quality of learning experiences supported their child's learning.
- 100% of parents agreed that Ethelred supported their child to do their best.
- 100% agreed that their child enjoyed being at Ethelred.
- 100% of families felt that their culture and family background was respected by staff and that they were seen as a valued member of the community.
- 100% of parents felt well informed about their child's development, and that they have gained an understanding of how young children learn. 100% knew who to go to if they had a concern, that their concerns were listened to and they were satisfied with the response.

