

Safety and behaviour

- 100% of families felt that the children at Ethelred behave well, and any issues with behaviour are handled well.
- 100% of families felt that their child is safe when at Ethelred.

“He has learnt a lot with you and I've noticed this not only curriculum based but knowledge about different everyday thing that I know we haven't spoke. about such as recycling, healthy eating. “



Organisation

- 100% of parents felt that the office staff were helpful.
- 100% of parents felt well informed about special events.
- 100% of families agreed that they fully supported the School Fund.

Activities for parents

- 64% of parents attended activities at the Children's Centre. The also found that these activities helped them in supporting their child.
- The remaining families didn't attend, as for most of these families there were no Children's Centre activities, due to the Covid-19 pandemic.
- This was also the case regarding our parent volunteers, as they were not allowed into most of the building during this past year.

“It's a lovely nursery, the teachers are all great. it was a great experience for him and he made good friends.”



Thank you to all our families for taking the time to complete the questionnaire and for all of the feedback. Your comments are analysed and used to further improve our service for you and your children.

Any queries or further comments please speak to Melanie (Head of School).



Feedback from our parent's questionnaire



“Ethelred is a great school, ticked all the excellent boxes. I am grateful for the service. I will keep communicating till my children get the next school placement.

Parent

These are the results from the questionnaire given to parents of all children attending Ethelred in July 2022. Out of 106 children, 16 questionnaires were returned. These were sent electronically and on paper.

1 child = 6%



“She has really developed at Ethelred and this is definitely due to the care and attention of the staff and the learning experiences as part of the curriculum.”

Starting at Ethelred

- 53% of parents attended the stay and play sessions prior to their child starting and felt that this session helped their child settle into the nursery.
- 100% of parents agreed that the information they received about Ethelred was helpful.
- 87% of parents felt that the home/school visit was useful and informative, that it helped them and their child form a relationship with the key person and that the settling in process met the needs of their child.

“The office staff are highly professional, very responsive, and flexible, patient and kind. We’ve really appreciated their support over the years!”

“The key person was very easy to talk to and kept me informed about my child learning. She also did brilliantly well by guiding me on the progress on my child's development. “



“Our child being very fragile was well looked after.”

“Communication was great and responds to requests made promptly. I am highly grateful and impressed with the level of commitment.”

“She has taught him a lot, and I'm glad she was his key worker. She will be missed a lot. Thank you for putting up with him and helping him with everything.”

“I liked that they went at his pace and eased him in until he was comfortable.”

My child's learning

- 100% of families agreed that the quality of learning experiences supported their child's learning.
- 100% of parents agreed that Ethelred supported their child to do their best.
- 100% agreed that their child enjoyed being at Ethelred.
- 100% of families felt that their culture and family background was respected by staff and that they were seen as a valued member of the community.
- 100% of parents felt well informed about their child's development, and that they have gained an understanding of how young children learn. 100% knew who to go to if they had a concern, that their concerns were listened to and they were satisfied with the response.

